

Swam Logistics company profile - started in March 17, 2022

Swam Logistics is a dedicated logistics company specializing in efficient and reliable last mile delivery services. We cater to businesses of all sizes, from e-commerce giants to local retailers, and dedicated riders to institutions ensuring seamless delivery experiences for their customers and courier services. Our commitment lies in bridging the gap between businesses and their customers by providing swift and secure delivery solutions.

Vision - to be the leading last-mile solution provider across Africa

Mission - to provide fast, affordable and dependable last-mile solutions to our customers across Africa

Services:

- **Last Mile Delivery:** Our core service focuses on delivering packages directly to the customer's doorstep, ensuring timely and convenient deliveries.
- **Express delivery:** We understand that time is a precious currency and so we deliver urgent parcels within the hour.
- **Same-Day Delivery:** We offer expedited services for urgent deliveries within the same day, catering to the growing demand for immediate shipping solutions.
- **Scheduled Deliveries:** Businesses can schedule deliveries at specific times to accommodate customer preferences, enhancing customer satisfaction.
- **Customized Solutions:** We tailor our services to meet the unique needs of businesses, offering flexible delivery options and specialized handling as required.
- **Dedicated messengers:** We understand that some clients need special attention so we assign contracted riders who focus solely on their errands on a daily basis.

Key Differentiators:

- **Great team:** We pride ourselves of the mature and professional team of riders that we have who have over 15years experience in logistics industry.
- **Customer-Centric Approach:** Dedicated customer service team committed to resolving queries and providing personalized support.
- **Reliability:** Dependable delivery services with a focus on meeting deadlines and exceeding customer expectations.
- **Competitive Pricing:** Cost-effective pricing plans tailored to meet the needs of businesses of all sizes and organizations.

Mission Statement: To be the preferred courier service provider in Kenya by delivering excellence in logistics, fostering growth for our clients, and contributing positively to the communities we serve.

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Social Media: Connect with us on:

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- Twitter: x.com/SwamLogistics